

Schult, Kim

From: Majewski, Eric <emajewski@stcharlesil.gov>
Sent: Tuesday, September 24, 2019 8:02 AM
To: Vicicondi, Robert
Subject: FW: Portal User Invite List
Attachments: Law Enforcement User List.xlsx

From: Kyle Demmin [<mailto:kyle.demmin@ring.com>]
Sent: Thursday, September 12, 2019 3:32 PM
To: Cevallos, France; Majewski, Eric
Subject: Portal User Invite List

Hi Eric & France,

Hope you both are having a great week. Prior to the onboarding on Monday, can you complete this excel list with those Portal Users who will be invited from St. Charles PD? These invites will go out on Monday once completed.

Please let me know if you have any questions.

Thank you,
Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Neighbors Portal Resource Center

Eric Majewski | Commander - Police Investigations Division

Schult, Kim

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, September 16, 2019 3:52 PM
To: Majewski, Eric
Cc: Cevallos, France
Subject: Re: Portal User Invite List

Thank you, Eric. I'll have these invites go out shortly!

On Mon, Sep 16, 2019 at 9:28 AM Majewski, Eric <emajewski@stcharlesil.gov> wrote:

SCPD User roster

From: Kyle Demmin [<mailto:kyle.demmin@ring.com>]
Sent: Monday, September 16, 2019 8:27 AM
To: Cevallos, France; Majewski, Eric
Subject: Re: Portal User Invite List

Good Morning Eric & France,

Looking forward to our training webinar in nearly 30 minutes. Have either of you had the chance to complete the initial user invite excel file I sent over last week? If not, we can discuss during the call and have the invites go out later today once our webinar is complete.

Please let me know if you have any questions!

Best,

Kyle

On Thu, Sep 12, 2019 at 1:31 PM Kyle Demmin <kyle.demmin@ring.com> wrote:

Hi Eric & France,

Hope you both are having a great week. Prior to the onboarding on Monday, can you complete this excel list with those Portal Users who will be invited from St. Charles PD? These invites will go out on Monday once completed.

Please let me know if you have any questions.

Thank you,

Kyle

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Neighbors Portal Resource Center

--

Schult, Kim

From: Majewski, Eric <emajewski@stcharlesil.gov>
Sent: Monday, September 16, 2019 11:29 AM
To: Kyle Demmin; Cevallos, France
Subject: RE: Portal User Invite List
Attachments: Copy of Law Enforcement User List Neighbors App.xlsx

SCPD User roster

From: Kyle Demmin [<mailto:kyle.demmin@ring.com>]
Sent: Monday, September 16, 2019 8:27 AM
To: Cevallos, France; Majewski, Eric
Subject: Re: Portal User Invite List

Good Morning Eric & France,

Looking forward to our training webinar in nearly 30 minutes. Have either of you had the chance to complete the initial user invite excel file I sent over last week? If not, we can discuss during the call and have the invites go out later today once our webinar is complete.

Please let me know if you have any questions!

Best,
Kyle

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Please let me know if you have any questions.

Thank you,
Kyle

--

Kyle Demmin
Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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[illegible]

[illegible]

Schult, Kim

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, September 12, 2019 3:24 PM
To: emajewski@stcharlesil.gov; Lgarhan@stcharlesil.gov
Cc: Pierce, Chuck
Subject: St. Charles PD In App Announcement - September 16th

Hi Eric & Lisa,

Thank you for your time earlier this week.

Before we proceed with activating **St. Charles Police Department's** Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all St. Charles Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team (via neighborspr@ring.com) regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.

Please reach out with any questions!

All the best,

Kyle

--

Kyle Demmin

Partner Success Manager

kyle.demmin@ring.com

714-381-6291

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Neighbors Portal Resource Center

Schult, Kim

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, September 10, 2019 1:59 PM
To: fcevallos@stcharlesil.gov
Subject: Saint Charles PD and Ring Neighbors Portal Call Invite

Hi France,

Kyle here at Ring. We have a call scheduled today in 5 minutes to discuss Ring Neighbors Portal. I'm so sorry for the last minute email, but it looks like when I out the calendar invite, I used the wrong email address. Therefore it was never sent!

I hope it's not too last minute, but if you can join the call, that would be great. If not, happy to schedule an additional call to setup.

Call details are below:

United States Toll-Free: +1 855-552-4463
Meeting PIN: 1824 80 8938

One-click Mobile Dial-in (United States (1)): +1 206-462-5569,,1824808938#

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

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Santa Monica, CA 90404
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Neighbors Portal Resource Center

Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Monday, September 09, 2019 3:08 PM
To: Kyle Demmin
Subject: RE: Your last day

Hi Kyle,

Her email is fcevallos@stcharlesil.gov.

I have passed on the 16th.

Talk to you tomorrow.

Chuck

From: Kyle Demmin [mailto:kyle.demmin@ring.com]
Sent: Monday, September 09, 2019 11:27 AM
To: Pierce, Chuck
Subject: Re: Your last day

Morning Chuck,

Just sent out the invite for tomorrow. Apologies for the delay in getting that sent out. Can you send me the email address for France Cevallos? I don't believe I have that email address.

For the 16th calendar invite, I've invited the same players as the call tomorrow. Please let me know the additional invites you'd like me to send out.

Thank you,
Kyle

On Wed, Sep 4, 2019 at 11:29 AM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Kyle,

Can you add France Cevallos to the email invite on the 10th as well. The 10th will be in my office.

We are a go for the 16th as well. If you could send you an invite to all the players that you have and I can include the rest.

Thank you,

Chuck

From: Kyle Demmin [mailto:kyle.demmin@ring.com]
Sent: Wednesday, September 04, 2019 11:29 AM
To: Pierce, Chuck
Subject: Re: Your last day

Hi Chuck,

Sorry for the delay, had to confirm a few things to make sure September 10th at 2pm CT would work. I'll be sending out calendar invite for that assessment call.

I'll also send out a "HOLD" calendar invite for the 16th. Once we confirm the time on the 16th, I'll remove the hold and update with webinar details.

You'll see a few emails/calendar invites come your way over the next few hours.

-Kyle

On Tue, Sep 3, 2019 at 1:58 PM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Kyle,

We are a go for Sept 10th at 2pm if that works for you. If it does can you send Eric Majewski, Lisa Garhan and myself an invite.

Chuck

From: Kyle Demmin [mailto:kyle.demmin@ring.com]
Sent: Tuesday, September 03, 2019 2:12 PM
To: Pierce, Chuck
Subject: Re: Your last day

Hey Chuck,

I'll be leaving early on the 18th. I may be able to do the training early that morning, but that would be cutting it a bit close as we have to leave early that morning.

On Tue, Sep 3, 2019 at 11:58 AM Pierce, Chuck <cpiercc@stcharlesil.gov> wrote:

Kyle,

What is your last day of work before the 20th? The 18th might be a possibility for us as well.

Chuck



CITY OF
ST. CHARLES

ILLINOIS

Chuck Pierce Commander - Police Investigations Division
P: 630.443.3827 | E: cpierce@stcharlesil.gov
2 E. Main Street, St. Charles, IL 60174-1984
stcharlesil.gov

Heritage. Community. Service. Opportunity.



Schult, Kim

From: Garhan, Lisa <lgarhan@stcharlesil.gov>
Sent: Monday, September 09, 2019 1:23 PM
To: kyle.demmin@ring.com
Subject: Accepted: Invitation: Saint Charles PD & Ring Neighbors Portal Remote Onboarding @ Mon Sep 16, 2019 7am - 8am (PDT) (lgarhan@stcharlesil.gov)
Attachments: attachment.ics

Schult, Kim

From: Garhan, Lisa <lgarhan@stcharlesil.gov>
Sent: Monday, September 09, 2019 1:18 PM
To: kyle.demmin@ring.com
Subject: Accepted: Invitation: Saint Charles PD & Ring Neighbors Assessment Call @ Tue Sep 10, 2019 12pm - 12:30pm (PDT) (lgarhan@stcharlesil.gov)
Attachments: attachment.ics

Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Monday, September 09, 2019 12:11 PM
To: kyle.demmin@ring.com
Subject: Accepted: Invitation: Saint Charles PD & Ring Neighbors Assessment Call @ Tue Sep 10, 2019 12pm - 12:30pm (PDT) (cpierce@stcharlesil.gov)
Attachments: attachment.ics

When: Sep 10, 2019 2:00:00 PM

Where: Ring HQ-WaterGarden-1-Jack Bauer (5)

Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Monday, September 09, 2019 12:09 PM
To: kyle.demmin@ring.com
Subject: Accepted: Invitation: Saint Charles PD & Ring Neighbors Portal Remote Onboarding @ Mon Sep 16, 2019 7am - 8am (PDT) (cpierce@stcharlesil.gov)
Attachments: attachment.ics

When: Sep 16, 2019 9:00:00 AM

Schult, Kim

From: Majewski, Eric <emajewski@stcharlesil.gov>
Sent: Monday, September 09, 2019 11:28 AM
To: kyle.demmin@ring.com
Subject: Accepted: Invitation: Saint Charles PD & Ring Neighbors Portal Remote Onboarding @
Mon Sep 16, 2019 7am - 8am (PDT) (emajewski@stcharlesil.gov)
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Sent: Tuesday, September 03, 2019 2:12 PM
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Subject: Re: Your last day

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What is your last day of work before the 20th? The 18th might be a possibility for us as well.

Chuck



CITY OF
ST. CHARLES

• BUILDING SINCE 1834 •

Chuck Pierce Commander - Police Investigations Division
P: 630.443.3827 | E: cpierce@stcharlesil.gov
2 E. Main Street, St. Charles, IL 60174-1984
stcharlesil.gov

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--

Kyle Demmin

Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Friday, August 30, 2019 2:14 PM
To: Kyle Demmin
Subject: RE: Introduction to Kyle Demmin - Saint Charles Police Department, IL

You are on my calendar.

From: Kyle Demmin [mailto:kyle.demmin@ring.com]
Sent: Friday, August 30, 2019 2:11 PM
To: Pierce, Chuck
Subject: Re: Introduction to Kyle Demmin - Saint Charles Police Department, IL

Hi Chuck,

Sent over a calendar invite for 1:30 - 1:45p on Tuesday the 3rd. If anything changes, please don't hesitate to reach out.

This will just be a short introduction/planning call.

Have a great holiday weekend.

On Fri, Aug 30, 2019 at 5:49 AM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Hi Kyle,

Tuesday the 3rd I am available until 10:30 am then again after 12:00pm until 2:30pm.

Wednesday the 4th I am good until 10:30am and then again after 1:30pm until 4:40pm.

Chuck

From: Kyle Demmin [mailto:kyle.demmin@ring.com]
Sent: Friday, August 30, 2019 7:30 AM
To: Pierce, Chuck
Subject: Re: Introduction to Kyle Demmin - Saint Charles Police Department, IL

Hi Chuck,

Wanted to touch base and get this back to the top of your inbox. Any good days/times next week to connect after the holiday weekend?

On Fri, Aug 23, 2019 at 12:43 PM Kyle Demmin <kyle.demmin@ring.com> wrote:

Hi Chuck,

Thanks for the quick response. How does 11:00 on Monday work for you? This will be a short intro call that shouldn't take more than 10/15 minutes.

Is 630.443.3827 the best number to reach you?

-Kyle

On Fri, Aug 23, 2019 at 12:05 PM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Hi Kyle,

My Monday and Tuesday look to be the best. I have a standing command meeting at 0900 hours on Monday that usually lasts till 1030 hours. Other than that I'm good. Shoot me a time.

Chuck

From: Kyle Demmin [mailto:kyle.demmin@ring.com]

Sent: Friday, August 23, 2019 1:18 PM

To: Pierce, Chuck

Subject: Re: Introduction to Kyle Demmin - Saint Charles Police Department, IL

Thank you for the introduction, Rohit! Moving you to bcc to spare your inbox.

Commander Pierce,

It's great to meet you and looking forward to working with you. Before we start our training process, would love to schedule a quick phone call (5-10 mins) to overview what that process entails.

What does your availability look like for next week?

Best,
Kyle

On Thu, Aug 22, 2019 at 7:28 PM Rohit Murti <rohit.murti@ring.com> wrote:

Commander Pierce,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Manager, Kyle Demmin, who will set up a 30 minute call with you to discuss the next steps of Saint Charles Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

Rohit D. Murti

Law Enforcement Liaison
T 832.992.9910 E rohit.murti@ring.com



Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Friday, August 30, 2019 2:11 PM
To: kyle.demmin@ring.com
Subject: Accepted: Updated invitation with note: Saint Charles Police Department & Ring Intro Call @ Tue Sep 3, 2019 11:30am - 11:45am (PDT) (cpierce@stcharlesil.gov)
Attachments: attachment.ics

Schult, Kim

From: Garhan, Lisa <lgarhan@stcharlesil.gov>
Sent: Friday, August 16, 2019 11:35 AM
To: Pierce, Chuck
Subject: RE: Ring MOU - St. Charles Police Department, IL

Thanks.

From: Pierce, Chuck
Sent: Friday, August 16, 2019 11:28 AM
To: Garhan, Lisa
Subject: RE: Ring MOU - St. Charles Police Department, IL

- Still waiting for Ring to get us a training date, so I don't know a go live date.
- Any press and such we will have to coordinate with Ring.
- Once we go live we can probably do a how to video.

From: Garhan, Lisa
Sent: Friday, August 16, 2019 11:19 AM
To: Pierce, Chuck
Subject: RE: Ring MOU - St. Charles Police Department, IL

Thanks for this. Do you have an idea when we would be live? I would like to plan for a communications roll out:

- Press Release
- Social Media posts
- Den enews article
- Video example - weren't there a couple officers in the room that have this activated at their homes? If we could get a quick video to illustrate how this works, that would be great. I would want to release that with the press release, etc.

Lisa

Lisa Garhan | Communications Division Manager
2 E. Main Street, St. Charles, IL 60174-1984
phone: 630.443.3744 | fax: 630.377.6034 | www.stcharlesil.gov
lgarhan@stcharlesil.gov

CITY OF ST CHARLES, ILLINOIS

From: Pierce, Chuck
Sent: Friday, August 16, 2019 10:53 AM
To: Garhan, Lisa
Subject: FW: Ring MOU - St. Charles Police Department, IL

Just an FYI.

We have our MOU signed. Just waiting for a training date.

Chuck

From: Bedell, Steven
Sent: Friday, August 16, 2019 10:51 AM
To: Pierce, Chuck
Subject: RE: Ring MOU - St. Charles Police Department, IL

Bartlett police join Ring Neighbors app

Submitted by Bartlett Police Department

Updated 8/15/2019 4:22 PM

Bartlett police have joined the Ring Neighbors app to provide timely crime notifications directly to residents' smartphone devices to help make the community safer.

The app also allows Bartlett police to see posts that residents voluntarily share.

This new crime reduction strategy has been instrumental in catching package thieves, deterring criminal activity and keeping neighborhoods safe in other communities, according to police.

It will not give Bartlett police access to residents' Ring doorbell or security camera devices. Residents are in complete control of their devices and can decide whether they want to share any video footage or other information with police.

Residents can text 'bartlettill' to 555888 to download the free Ring Neighbors app on their iOS or Android smartphone devices. The app is available to download and use even if residents do not own a Ring doorbell or security camera device.

<https://www.dailyherald.com/news/20190815/bartlett-police-join-ring-neighbors-app>

From: Pierce, Chuck
Sent: Thursday, August 01, 2019 8:54 AM
To: Bedell, Steven
Subject: RE: Ring MOU - St. Charles Police Department, IL

10-4. Thanks

From: Bedell, Steven
Sent: Thursday, August 01, 2019 7:44 AM
To: Pierce, Chuck
Subject: RE: Ring MOU - St. Charles Police Department, IL

Love the tool.

A couple of political points like the joint press release and "may need to go before City Council" tells me to run it by the chief today. Think he'd be fine with a heads-up.

Steven Bedell | Deputy Chief
2 E. Main Street, St. Charles, IL 60174-1984
phone: 630.443.3832 | fax: 630.377.1578 | www.stcharlesil.gov
sbedell@stcharlesil.gov

CITY OF ST CHARLES, ILLINOIS

From: Pierce, Chuck
Sent: Thursday, August 01, 2019 6:28 AM
To: Bedell, Steven
Subject: FW: Ring MOU - St. Charles Police Department, IL

Attached is the Ring doo bell MOU. Looks straight forward and no cost to us but wanted to run it by you first. Several other agencies in Illinois use this service.

Chuck

From: Rohit Murti [<mailto:rohit.murti@ring.com>]
Sent: Thursday, July 25, 2019 8:57 AM
To: Pierce, Chuck
Subject: Ring MOU - St. Charles Police Department, IL

Commander Pierce,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Commander C. Pierce (cpiercc@stcharlesil.gov)
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and St. Charles Police Department.

Sincerely,

Rohit D. Murti

Law Enforcement Liaison
T 832.992.9910 E rohit.murti@ring.com

Schult, Kim

From: Rohit Murti <rohit.murti@ring.com>
Sent: Thursday, August 15, 2019 4:32 PM
To: Pierce, Chuck
Subject: Re: FW: Attached Image

My pleasure, Sir.

Sincerely,

Rohit D. Murti

Law Enforcement Liaison
T 832.992.9910 E rohit.murti@ring.com



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Santa Monica, CA 90404
www.ring.com



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On Thu, Aug 15, 2019 at 7:54 AM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Thank you

From: Rohit Murti [<mailto:rohit.murti@ring.com>]
Sent: Wednesday, August 14, 2019 5:38 PM
To: Pierce, Chuck
Subject: Re: FW: Attached Image

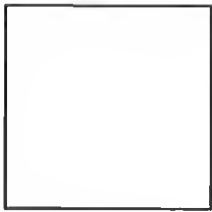
Hi Commander,

Noted, thank you for sharing. I've put you and Commander Majewski as the primary points of contact for PIO/Social Media/Community Outreach and Lisa as the secondary contact.

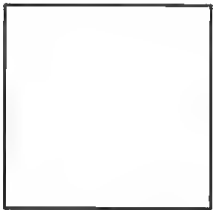
Sincerely,

Rohit D. Murti

Law Enforcement Liaison
T 832.992.9910 E rohit.murti@ring.com



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Santa Monica, CA 90404
www.ring.com



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On Tue, Aug 13, 2019 at 3:26 PM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Rohit,

I have filled in the highlighted areas below. Please note that though Lisa Garhan is the City's PIO officer and Social Media coordinator, this is a Police department campaign and should be run through Commander Majewski or myself. I am simply putting Lisa on this email because she may also be involved or may reach out to you at times when she runs media outreach.

Thanks,

Chuck

From: Rohit Murti [mailto:rohit.murti@ring.com]

Sent: Tuesday, August 13, 2019 1:35 PM

To: Pierce, Chuck

Subject: Re: FW: Attached Image

Thank you, Commander.

I have shared the MOU with our team. I'm going to get this processed and get a counter signature. Once that is complete, I'll share the completed MOU with you and will make introductions to our partner success team and we will have you on-boarded. This process should take approximately 3 weeks or less. Please feel free to call or email me if you have any questions.

In the meantime, could you please help me identify the personnel in the yellow highlighted roles, along with their title, full name and email address? These are the key personnel whose attendance we would request during on-boarding, to ensure proper engagement and success with the program.

- Partnership Coordinator - Commander Chuck Pierce (cpierce@stcharlesil.gov)
- Public Information Officer / Social Media Liaison – Eric Majewski (emajewski@stcharlesil.gov)
- Investigative - CID/Crime/Property Crime – Commander Eric Majewski (emajewski@stcharlesil.gov)
- Community Outreach Officer - Lisa Garhan (Lgarhan@stcharlesil.gov)
- Social Media Coordinator - Lisa Garhan (Lgarhan@stcharlesil.gov)

Thank you!

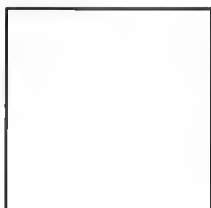
Sincerely,

Rohit D. Murti

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On Tue, Aug 13, 2019 at 11:19 AM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Here you go.

From: PD-Investigations@stcharlesil.gov [mailto:PD-Investigations@stcharlesil.gov]
Sent: Tuesday, August 13, 2019 1:27 PM
To: Pierce, Chuck
Subject: Attached Image

Schult, Kim

From: Rohit Murti <rohit.murti@ring.com>
Sent: Tuesday, August 13, 2019 12:36 PM
To: Pierce, Chuck
Subject: Re: Ring agreement

Commander,

Thank you for sharing. Could you please sign next to the "By" line? I'll then be able to share it with our legal.
Thank you.

Sincerely,

Rohit D. Murti

Law Enforcement Liaison
T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Aug 13, 2019 at 9:47 AM Pierce, Chuck <cpierce@stcharlesil.gov> wrote:

Rohit,

Please see attached signed agreement.

Thank you,

Chuck

Schult, Kim

From: Keegan, James <jkeegan@stcharlesil.gov>
Sent: Thursday, August 01, 2019 9:15 AM
To: Pierce, Chuck
Subject: RE: Ring MOU - St. Charles Police Department, IL

Good to go Chuck. Thank you

James Keegan | Chief of Police
2 E. Main Street, St. Charles, IL 60174-1984
phone: 630.762.6960 | fax: 630.377.1578 | www.stcharlesil.gov
jkeegan@stcharlesil.gov

CITY OF ST CHARLES, ILLINOIS

From: Pierce, Chuck
Sent: Thursday, August 01, 2019 9:00 AM
To: Keegan, James
Subject: FW: Ring MOU - St. Charles Police Department, IL

Chief,

As you know we are trying to sign up with Ring doorbell so we can use their neighbors app. This is a great investigative tool. They require us to sign a pretty simple and straightforward MOU that is no cost to us. Before I signed it and sent it off I wanted your blessing. Several other departments to include Roselle and Elk Grove use this app.

Thanks,
Chuck

From: Rohit Murti [<mailto:rohit.murti@ring.com>]
Sent: Thursday, July 25, 2019 8:57 AM
To: Pierce, Chuck
Subject: Ring MOU - St. Charles Police Department, IL

Commander Pierce,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.

2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Commander C. Pierce (cpiercc@stcharlesil.gov)
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

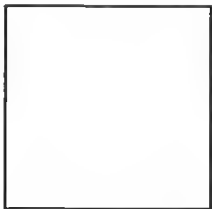
Thank you again for meeting with me. I look forward to working with you and St. Charles Police Department.

Sincerely,

Rohit D. Murti

Law Enforcement Liaison

T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Monday, July 08, 2019 12:37 PM
To: rohit.murti@ring.com
Subject: Accepted: Updated invitation with note: Ring's Law Enforcement Program - Neighbors Portal By Ring @ Thu Jul 25, 2019 6am - 7am (PDT) (cpierce@stcharlesil.gov)
Attachments: attachment.ics

Schult, Kim

From: Google Calendar <calendar-notification@google.com> on behalf of rohit.murti@ring.com
Sent: Monday, July 08, 2019 12:31 PM
To: jdony@stcharlesil.gov; cpierce@stcharlesil.gov
Subject: Updated invitation with note: Ring's Law Enforcement Program - Neighbors Portal By Ring @ Thu Jul 25, 2019 6am - 7am (PDT) (jdony@stcharlesil.gov)
Attachments: attachment.ics; invite.ics

This event has been changed with this note:

"Update: added webinar login link, meeting ID and my contact details. Thank you!"

more details »

Changed: Ring's Law Enforcement Program - Neighbors Portal By Ring

When Thu Jul 25, 2019 6am – 7am Pacific Time ~ Los Angeles

Calendar jdony@stcharlesil.gov

Who

- rohit.murti@ring.com - organizer
- jdony@stcharlesil.gov
- cpierce@stcharlesil.gov

Changed: Webinar link - <https://ring.zoom.us/j/7101637734>

Meeting ID - 710-163-7734

Contact Details:

Rohit Murti
(832) 992-9910
rohit.murti@ring.com

The webinar shouldn't take more than 45 minutes. While we encourage the participation of as many officers as are interested, the presence of the following personnel is essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Primary Point of Contact
- Public Information Officer / Social Media Liaison
- Investigative - CID/Crime/Property Crime
- Community Outreach Officer
- Social Media Coordinator

Acquaintance with the Neighbors app (<https://shop.ring.com/pages/neighbors>), prior to our webinar, would be beneficial for engagement. Please contact me in case of any questions. Thank you for your time.

Name: Joseph Dony
Phone Number: 630-330-0066
Title: Officer
Agency Name: St. Charles Police Department
State: IL

Need to make changes to this event?

Cancel: <https://calendly.com/cancellations/DBKFGL4K4AZVHIKH>

Reschedule: <https://calendly.com/reschedulings/DBKFGL4K4AZVHIKH>

Going (jdony@stcharlesil.gov)? **Yes - Maybe - No** [more options »](#)

Invitation from Google Calendar

You are receiving this courtesy email at the account jdony@stcharlesil.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

Schult, Kim

From: Pierce, Chuck <cpierce@stcharlesil.gov>
Sent: Monday, July 08, 2019 11:24 AM
To: rohit.murti@ring.com
Subject: Accepted: Invitation: Joseph Dony and Rohit Murti @ Thu Jul 25, 2019 6am - 7am (PDT) (cpierce@stcharlesil.gov)
Attachments: attachment.ics

Schult, Kim

From: Dony, Joseph <jdony@stcharlesil.gov>
Sent: Thursday, June 27, 2019 4:47 PM
To: Pierce, Chuck
Subject: Fw: Ring's Law Enforcement Program - Neighbors Portal By Ring

Click on the booking link and let me know what day we can set up a webinar with Ring. Looks like the earliest right now when I checked was July 17.

Joseph Dony | Police Officer
2 E. Main Street, St. Charles, IL 60174-1984
phone: | fax: 630.377.1078 | www.stcharlesil.gov
jdony@stcharlesil.gov

CITY OF ST CHARLES, ILLINOIS

From: Rohit Murti <rohit.murti@ring.com>
Sent: Wednesday, June 26, 2019 6:37 PM
To: Dony, Joseph
Subject: Ring's Law Enforcement Program - Neighbors Portal By Ring

Officer Dony,

Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. Please find a summary of our program, below.

Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

We would love to share information on the program through a live webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you. The webinar shouldn't take us more than 1 hour.

Booking Link: <https://calendly.com/rohitmurti>

While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Partnership Coordinator
- Public Information Officer / Social Media Liaison
- Investigative - CID / Crime / Property Crime
- Community Outreach Officer
- Social Media Coordinator

Please ensure you have the following:

- Screen, so that we may share our screen with you
- Speakers (desktop, laptop or external)
- Mic

Acquaintance with the [Neighbors](#) app, prior to our meeting, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time. We look forward to speaking with you soon!

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



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Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Schult, Kim

From: Rohit Murti <rohit.murti@ring.com>
Sent: Wednesday, June 26, 2019 6:35 PM
To: Tom Poulakidas
Cc: jdony@stcharlesil.gov
Subject: Re: Ring portal introduction

Sergeant Poulakidas,
Thank you very much for the introduction!

Officer Dony,
Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. Please allow me to present the Portal to you and your team in the form of a live webinar. I will share information in a separate email. Please feel free to call or email if you have any questions.

Thank you for your time and interest in Neighbors Portal by Ring. We look forward to speaking with you soon!

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



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Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Mon, Jun 24, 2019 at 1:01 PM Tom Poulakidas <Tpoulakidas@itasca.com> wrote:

Ofc Dony, Det Langlo told me today you were looking for info into the Ring Portal program we recently joined. I have included Mr Rohit Murti, who is a Community Partnerships Manager from Ring, in this email. He guided us into the program and can do the same for you. Let me know if you have any questions or concerns. We will be happy to help.

Tom Poulakidas

Sergeant

Itasca Police Department

540 W Irving Park Road

Itasca, IL 60143

630-773-1004

tpoulakidas@itasca.com